



JOB TITLE Duty Supervisor	CLASSIFICATION Band 4	REPORTS TO Team Leader Operations
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WHAT WE TRUST YOU TO DELIVER




- » Participate in a collaborative, innovative and responsive work practice, with an interest and a willingness to help people, expand your skill-set and grow within the role.
- » Assist with day to day supervision of staff, patrons, programs, facilities, and procedures across Council's Aquatic Centres establishing a thriving, positive team environment that motivates and promotes a supportive and inclusive culture.
- » Maintain pro-active control of potentially hazardous situations, providing first aid assistance and appropriate emergency response, in accordance with all current industry guidelines, policies and procedures.
- » Ongoing commitment to the Aquatics Industry with a desire to continue in learning, developing and implementing strategies to engage and educate parents and adults in 'active supervision'.
- » Produce comprehensive reports with a focus on recording incidents and assessing areas for improvement in protocol and procedures.

WHAT YOU'LL NEED TO THRIVE




- » Proven ability to facilitate positive and productive working relationships with internal and external stakeholders, staff, and the community.
- » Excellent people skills and experience in supervising staff, with effective strategies for maintaining a cohesive and cooperative team.
- » Working knowledge of relevant guidelines and industry standards, practices and procedures with a strong ability to think on the go, problem-solve and thrive under pressure.
- » Relevant industry experience, current Pool Lifeguard Award, Provide First Aid and CPR Certification is essential.
- » Technical Operator certificate is desirable

WHAT WE'LL DO TO SUPPORT YOU



- » A safe and welcoming environment where you will be encouraged to lead innovation and embed new ways of working.
- » Deliver opportunity for genuine collaboration to share ideas and make a positive difference across the organisation and beyond.
- » Commit to develop and progress your career.


WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE



VISION Council will be an inclusive, healthy, creative, sustainable and smart community.

VALUES Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

OUR CAPABILITY FRAMEWORK OUTLINES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE



CAPABILITY	Achieving Goals	Building relationships	Systems Thinking	Delivering Results
LEVEL REQUIRED	3	3	2	3
CAPABILITY	Developing Self & Others	Persuading & Influencing	Communicating & Presenting	Technology Savvy
LEVEL REQUIRED	3	2	3	2