



JOB TITLE

**CLASSIFICATION** 

**REPORTS TO** 

**Aquatic Services Officer- Lifeguard** 

Band 2

Team Leaders Operations (HHSC & PAC)

### WHAT WE TRUST YOU TO DELIVER



- » Apply trained judgement and techniques to ensure the safety and enjoyment of the Centre's aquatic areas for all staff and customers through the diligent monitoring and supervision of customer behaviour and adherence to all OHS requirements.
- » An engaged community-centred approach, providing a high level of service and education to patrons
- » Pro-active control of potentially hazardous situations, providing first aid assistance and appropriate emergency response, in accordance with all current industry guidelines, policies and procedures.
- » Ensuring aquatic areas and pool equipment are maintained in accordance with the highest standards of cleanliness and safety.

#### WHAT YOU'LL NEED TO THRIVE



- » Proven lifeguarding experience in a community-based aquatic and leisure environment with a well-versed understanding of all pool supervision and public safety requirements including water safety, first aid, resuscitation, and rescue techniques.
- » Fantastic people skills with a strong ability to create rapport, liaise and communicate with people of all backgrounds, identities, ages and capabilities.
- » Sound working knowledge of all relevant lifeguard industry standards, practices and guidelines with a keen focus on the OHS and risk management processes and procedures.
- » Demonstrated ability to thrive as part of a collaborative environment and positively contribute to the team.
- » Current lifeguard qualifications and first aid certificate essential.

# WHAT WE'LL DO TO SUPPORT YOU



- » Provide a safe and welcoming environment where you will be encouraged to innovate and embed new ways of working.
- » Deliver opportunity for genuine engagement and collaboration across all levels of the business.
- » Commit to your long-term growth and career development

#### WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE



VISION Council will be an inclusive, healthy, creative, sustainable and smart community.

VALUES Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

# OUR CAPABILITY FRAMEWORK OUTLNES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE



CAPABILITY	Achieving Goals	Building relationships	Systems Thinking	Delivering Results
LEVEL REQUIRED	1	3	1	1
CAPABILITY	Developing Self & Others	Persuading & Influencing	Communicating & Presenting	Technology Savvy
LEVEL REQUIRED	2	3	3	1