

<b>JOB TITLE</b> Animal Management Officer	<b>CLASSIFICATION</b> Band 5	<b>REPORTS TO</b> Animal Management Coordinator
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**WHAT WE TRUST YOU TO DELIVER**



- » An innovative and independent work practice, cultivating positive working relationships with both internal and external stakeholders, and the community.
- » Ensure overall compliance and cooperation throughout the community with regards to the responsible pet ownership and the welfare of companion animals.
- » An engaging and vibrant community-centred approach to the development and implementation of responsible pet ownership and welfare education programs and initiatives.
- » Provide meaningful contribution to the formulation and roll-out of Council's medium and long-term sustainable environment action plans.
- » Provide significant support in a team environment in matters relating to investigation, compliance, enforcement, declarations, seizure and prosecution.

**WHAT YOU'LL NEED TO THRIVE**



- » Comprehensive understanding of all relevant Acts, Regulations and Local Laws with the proven ability to conduct investigations and implement enforcement protocol for any breaches identified.
- » Excellent administrative and organisational skills with proven ability to multi-task, set and operate within tight schedules, problem-solve and thrive in pressurised environments.
- » Highly developed interpersonal and communicative skills with a demonstrated ability to thrive as part of a collaborative environment and positively contribute to the team.
- » Proven experience delivering fantastic customer service with a strong ability to create rapport and communicate with people of all backgrounds, ages and capabilities.
- » Relevant post-secondary education and/or significant experience in Animal Control & Regulation.
- » Relevant experience in the application and development of Local Government legislation and enforcement activities.

**WHAT WE'LL DO TO SUPPORT YOU**



- » Provide a safe and welcoming environment where you will be encouraged to innovate and embed new ways of working.
- » Deliver opportunity for genuine engagement and collaboration across all levels of the business.
- » Commit to your long-term growth and career development.

**WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE**



**VISION** Council will be an inclusive, healthy, creative, sustainable and smart community.

**VALUES** Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

**OUR CAPABILITY FRAMEWORK OUTLINES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE**



CAPABILITY	Project Management	Change	Communication	Good Governance	Achievement
LEVEL	1	1	1	1	1
CAPABILITY	Leadership Impact	Decisiveness	Agility	Care	Growth Mindset
LEVEL	1	1	1	1	1