Success Profile





| JOB TITLE | CLASSIFICATION | REPORTS TO | |
|-----------|----------------|-----------------------------|--|
| Arborist | Band 6 | Coordinator Tree Management | |

WHAT WE TRUST YOU TO DELIVER



- Maintain the health and vitality of Council's urban forest with the development and delivery of Our City's tree maintenance, pruning and planting programs.
- Contribute expert arboricultural advice and participate in the planning and development of urban forest management, policies, and service objectives to meet community needs.
- Support and monitor contractor performance in tree service delivery for the City of Stonnington.
- > Provide excellent and efficient customer service, fielding enquiries for information and aboricultural advice on a wide range of tree related matters with a customer centric, responsive approach.
- Develop and build effective industry networks with peak bodies and outside organisations, fostering successful working partnerships which enhance service delivery.

WHAT YOU'LL NEED TO THRIVE



- > Extensive knowledge in arboriculture and urban forest management.
- > Experience in providing expert horticulture and arboriculture advice to the community.
- > Proven ability to gain cooperation and assistance from customers to efficiently solve emerging problems.
- > Excellent interpersonal, written and verbal communication skills along with strong conflict resolution and problem solving skills.
- Knowledge and previous application experience of relevant Acts, Regulations, Local Laws, Government and Council Policies.
- > Demonstrated capacity to undertake contract and contractor supervision and deliver successful outcomes.
- Tech Savvy and proficient in the use of data management systems, computer software and Microsoft Office applications.
- > Tertiary qualification in horticulture and/or arboriculture and demonstrated experience in urban forest management.

WHAT WE'LL DO TO SUPPORT YOU



- Provide a safe and welcoming environment where you will be encouraged to innovate and embed new ways of working.
- > Deliver opportunity for genuine engagement and collaboration across all levels of the business.
- > Commit to your long term growth and career development.
- > Provide access to our Executive Team to share ideas and make a positive difference across the organisation.

WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE



VISION Council will be an inclusive, healthy, creative, sustainable and smart community

VALUES Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

OUR CAPABILITY FRAMEWORK OUTLNES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE



| CAPABILITY | Technology Savvy | Systems Thinking | Inspiring People | Customer Centric |
|------------|--------------------------|---------------------------|-------------------------------|--------------------|
| LEVEL | 4 | 4 | 4 | 5 |
| CAPABILITY | Developing self & others | Building Relationships | Communicating & Presenting | Delivering results |
| LEVEL | 2 | 4 | 5 | 5 |