city of stonnington Success Profile



Stonnington. Work that matters. People who make a difference.

JOB TITLE

CLASSIFICATION

REPORTS TO

Community Transport Officer - Casual

Band 4

Community Transport Team leader

WHAT WE TRUST YOU TO DELIVER

- » Premium safety skills and care of passengers needs whilst driving Councils mid-size bus fleet, ensuring compliance to all relevant OHS legislation and procedures.
- » Recognition and delivery of solutions and safety considerations when supporting a wheelchair or hoist dependant client
- » Deliver fantastic customer service, create rapport and communicate with people of all backgrounds, identities, ages and capabilities
- » Driving vehicles with a high level of professionalism
- » Careful navigation and reading of road maps through an inner city environment (in particular the suburbs of Stonnington) and day trip locations throughout regional Victoria on a regular basis.

WHAT YOU'LL NEED TO THRIVE

- » A current Victorian endorsed heavy/medium vehicle license and a current Accredited Driver Certificate licensed to drive public buses (omnibus license) for at least 25 passengers.
- » Demonstrated bus driving experience, preferably in a caring or disability service.
- » Confidence and experience to handle inner city traffic, streets and lanes.
- » Excellent customer service skills and experience communicating with people of diverse backgrounds and life experiences.
- » Proven ability to work in a dynamic team environment and positively contribute to the team culture.
- » Confidence to work autonomously, using initiative and discretion.
- » An excellent record and driving history.

WHAT WE'LL DO TO SUPPORT YOU

- » Provide a safe and welcoming environment where you will be encouraged to innovate and embed positive values in the team.
- » Deliver opportunity for genuine engagement and collaboration across all levels of the business.
- » Commit to your long term growth and career development.
- » Provide access to our Executive Team to share ideas and make a positive difference across the organisation.

WHERE YOU FIT IN AND THE DIFFERENCE YOU CAN MAKE

VISION Council will be an inclusive, healthy, creative, sustainable and smart community.

VALUES Cooperation, Change and New Ideas, Learning, Achievement, Communication & Accountability.

OUR CAPABILITY FRAMEWORK OUTLINES THE BUILDING BLOCKS WE USE TO DEVELOP OUR ORGANISATION AND PEOPLE

	CAPABILITY	Technology Savvy	Systems Thinking	Inspiring People	Customer Centric
	LEVEL	3	3	3	5
	CAPABILITY	Developing self & others	Building Relationships	Communicating & Presenting	Delivering results
	LEVEL	4	5	5	5

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